

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Scott Swix et al.

Title: Remote Diagnostic Tool for a Media Delivery Network

App. No.: 09/892,727

Filed: 06/27/2001

Examiner: PARRA, Omar S.

Group Art Unit: 2623

Atty. Dkt. No.: 7780-001040

Confirmation No.: 4789

M/S AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

REPLY TO NON-FINAL OFFICE ACTION

Dear Commissioner:

In reply to the Non-Final Office Action mailed September 19, 2008, Applicants respectfully request that the Examiner reconsider the rejection of the claims based on the following REMARKS.

Claim amendments begin on page 2.

Remarks begin on page 10.